



Iran Mountain Travel

Terms and Conditions

We would appreciate if you could read this document thoroughly, you agree that you have understood our terms and conditions listed below.

Booking

You are required to completed **application form, medical form and terms & conditions** by email before the closing date for each expedition. Once we receive the application form, we confirm your booking by email.

Cancellation

Should you need to cancel your booking, you will need to inform us in email. In the unlikely event that the minimum number of the people required to run the expedition is not reached or IMT, deems the situation in the destination country too risky to travel, we reserve the right to cancel the expedition. We will keep you informed about the progress and inform you of any cancellation at least 1 months prior to departure date.

Passport and visa

Your passport must be valid for 6 months from date of travel. Unfortunately due to current political situation, the chances of getting a visa is very slim if you have been to Israel and certain other countries. Feel free to get in touch and discuss your position and your chances of getting a visa with us. IMT is not responsible if your visa application is rejected. We will do all our best to ensure your application is thorough and smooth but we cannot guarantee that your visa will be approved.

Personal information and Medical background

A minimum age of 14 is required for all our tours. Applicants under the age of 18 must be accompanied by an adult. If you suffer from any **medical condition** that you think might be relevant to your experience on the expedition, please discuss with your GP and let us know in writing when you fill up the **medical form**. If you have any questions regarding what the expeditions involve, feel free to drop an email or give us a call.

Insurance

IMT will provide a general insurance during your trip in Iran but It is compulsory that you take out travel insurance that covers all your activities in Iran such as travel, trekking, climbing,cycling and skiing up to 5670m. You must provide us with the proof of your insurance on the first day of your



trip. It is your responsibility to ensure that you take out the correct level of insurance that protects you against medical expenses, rescue operations, cancellations, luggage loss, and personal liability.

Changes in Itinerary

You appreciate and acknowledge that the itineraries planned for each expedition is an indication of what we would like to achieve and requires considerable flexibility. The route taken, times of arrivals and departures, camps, facilities, modes of transport and other aspects of the expedition may be subject to alteration depending on the given circumstance. Some expeditions (i.e. Winter Ski Damavand) are more likely to be affected by **bad weather**.

The guides and the organizers will discuss any changes with you prior to changes taking place. It is important that you accept that we are not to be held responsible for any events outside our control such as **weather conditions, natural disasters, flight delays and cancellations, riots, civil strife, strikes, local regulations, terrorist activities, political closures and disputes**. Any additional expenses incurred such as extra accommodation or transport must be covered by you directly at the time. Additionally if you were not able to continue your trek, climb, ski due to lack of fitness, altitude sickness, injury, change of mind, unsuitable kit, you will be required to pay any additional costs such as transport, accommodation, and rescue. These costs and expenses may be recoverable on your insurance.

Our guides and expedition leader

IMT works with a team of select Iranian mountaineers, ski instructors and climbers who all stand out for their level of commitment, devotion, ability and huge amount of experience. They all speak English and have all the relevant qualifications in mountaineering, skiing and tourism, including the 'tourist guide' qualification. While your safety is their priority, their goal is to ensure that you have a pleasant and rewarding experience while you are on the mountain and they will go that extra mile to make that happen. The guides in Iran are the authority when it comes to decision making. **They are not porters. They do not carry your load.** In summer we use the mules to carry the loads up to the high camp and in winter we use a small number of porters to carry up our supplies and a limited number of personal equipment.

Respecting authority

You accept that the guides and the **IMT** decision is final in all aspects of the expedition that safety and well-being of you and your teammates. If you fail to acknowledge and act accordingly to decisions made by the guides and the leader and your action and behaviour are deemed to put other participants at risk and affect their well-being we reserve the right to ask you to leave the expedition immediately with no right of refund. Additionally from the moment you enter Iran and join our expedition, you must comply with the rules and laws of the country (for example laws regarding Islamic dress code, wearing provocative clothing or politically sensitive statements). If you are unsure about any aspect of these laws, feel free to get in touch with us and discuss your concerns.



Risk and Liability

It is necessary condition of joining our expeditions that you accept a degree of personal risk. Most of our trips involves exposure to high altitude and the risk of high altitude sickness. You must understand that trekking, climbing, skiing are activities that could lead to serious injuries or even death. IMT is not responsible for such injuries and accidents unless it is directly caused by our guides action or negligence. We are also not responsible for loss or damage to your personal property.

Complaints

If you are not satisfied with any aspect of the programme during the trip, you should inform the IMT and the tour leader as soon as possible who will do their best to resolve the issues so long as the changes benefits the whole group. If you continue to be dissatisfied, you will have 25 days from your returns date to send your complain in writing. We will do our best to compensate for your dissatisfaction. Complains received after that period cannot be dealt with.

Photographs and media

You are happy for us to use any photographs and videos taken on our trips to be used for publicity, magazine articles, advertising brochures, posters, post cards, and talks we might be involved in.

Payment

You are required to pay a non-refundable deposit of **50% in cash in the first day in Iran** and the rest 50% payment will be one day before program according the itinerary.



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